



FOREST HIGHLANDS ASSOCIATION NEWSLETTER



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Bob Bement, Board President

Dear Forest Highlands Golf Club Membership,

It has been another wonderful summer here in the Paradise in the Pines. The evenings and mornings are starting to carry that familiar chill, reminding us that summer is behind us and fall has begun. As the season comes to a close, I want to thank all of our members and staff who make this small corner of the Ponderosa Pine Forest our summer paradise. September was another great month, capped off by the Highlander Golf Tournament. Although I did not play, I've heard many say it was the best they've ever seen. Congratulations to all the staff and members who put in tremendous effort to make this the best Highlander yet. (And I've already heard talk about how next year can be even better.)

Recently, we published the results of our focus groups, which included input from about 100 of our members. (I apologize for the delay—we should have provided them much sooner.) I've spoken with many people about the results and have been asked for my thoughts. I am extremely pleased with the feedback from the focus groups, and I take away three major themes from those sessions:

1. People like Forest Highlands as it is today, and they don't want anyone to mess it up.
2. People are very happy with our General Manager and Chief Operating Officer, Doug Sutter. They appreciate his work ethic and how he is always listening to members.
3. If we move forward with capital improvements, members want them to be well planned and executed with financial rigor.

continued on the next page >>>

FOREST HIGHLANDS BOARD OF DIRECTORS 2025 MEETING DATES

Monday, October 20

9:00am

Monday, November 17

10:00am

The Strategic Planning Committee (SPC) has been working diligently on the game plan we established with our partner, Club Benchmarking. It's built on a ground-up approach that incorporates member input and ensures our governance documents are structured to support Forest Highlands for the long term. Member input has come in many forms, including the focus groups earlier this summer and the Annual Survey, which has recently been sent out. I ask that you please complete the survey, especially the section about amenities you use throughout the year. Thank you in advance for sharing your feedback, and thank you to the SPC for their dedication and hard work on behalf of all of us.

Once again, thank you for a fantastic summer. We have many opportunities ahead for you to enjoy Forest Highlands this fall and winter, starting with the Ponderosa Golf Tournament. And don't forget—on October 10th we'll host an awesome Oktoberfest at the Meadow. Come dressed in your lederhosen or dirndl, and we'll have a full stein waiting for you.

Bob Bement

Mr. Bob Bement

President of The Board of Directors

Forest Highlands Association



WHAT OUR MEMBERS ARE SAYING...

Club Overall

- Beautiful courses, facilities, and amazing service team ! Thanks to all who have made this a special place.

Canyon Dining

- The location and sitting outside is a ten! The service was very good and the food was good.

Agronomy

- Extraordinary golf courses. Thank you Bill Abbey and ground crews.

Fitness & Spa

- Amazing staff and management

Meadow Dining Room

- Great food, great service, welcoming staff

Canyon Stonehouse

- Fast, convenient and good food. Especially great when the Canyon Clubhouse is closed for lunch.

REMINDER

Voting closes on October 3.

EXERCISE YOUR RIGHT TO VOTE

Candidates for the Board of Directors

An email was resent on **Monday, September 29, to Primary Members** who have not yet voted. Please look for a message from **Simply Voting** and use the link provided if you'd still like to cast your ballot.

NOTE: If you are the Primary Member on more than one membership, your vote is weighted. You only need to vote once for all of your memberships.

SELECT UP TO THREE CANDIDATES

There will be three (3) three-year terms commencing on January 1, 2026, and ending on December 31, 2028.

Our Bylaws provide that the three candidates who receive the highest number of votes by plurality shall be elected to serve as directors for three-year terms. No paper ballots will be mailed unless specifically requested.

Please contact the Administration Office at (928) 525-9014 or info@fhgc.com for paper ballot requests.

All **Primary Members** of record as of August 29, 2025, are eligible to vote in the election. Paper ballots will be available upon request through the Administration Office. Electronic voting will end and completed paper ballots must be received by noon on Friday, October 3, 2025, to be counted.

DIDN'T RECEIVE YOUR VOTING EMAIL?

We are aware that a few member email addresses on file may be outdated or invalid. If you are the primary member and did not receive your ballot email, please **contact Julie Sterner at jsterner@fhgc.com** and she will be happy to resend it.

Voting closes on October 3.



Kevin Connolly



Michael Dowse



Rod Owen



George R. Pierce



Sara V. Rhodes

MEET THE CANDIDATES

Click the button to the right to read the biographies of your candidates.

MEET THE CANDIDATES

FALL INTO READING: A NOTE FROM YOUR FOREST HIGHLANDS LIBRARY

As the long summer days wind down and you close the cover on your final pool read, don't forget about a hidden gem right here in our community—the Forest Highlands Library!

Whether your bookshelf needs refreshing or you're ready to pass along a few page-turners, our library is always happy to receive gently loved books. We welcome contemporary fiction, gripping mysteries, biographies, memoirs, and other engaging reads that your fellow members would enjoy curling up with by the fire.

Help us keep the library vibrant, stocked, and ready for the cozy season ahead. Happy reading!

HAVE YOU UPDATED YOUR CONTACT INFO?



To ensure you're receiving important updates, event invitations, and app access, please take a moment to confirm that your contact information is current in our system.

If you've recently changed your email, phone number, or mailing address—or if you'd like to verify what we have on file—email Julie at jsterner@fhgc.com with your updated details. We'd love for you to send a photo of yourself and your family so our staff can recognize and greet you more personally around the Club.

THE DAILY DINING SCHEDULE IS

AVAILABLE ONLINE AT
MEMBERS.FHGC.COM

DINING ALERTS

To stay current on dining activities, join the Dining Department on Clubster for the latest menus and event updates.

DINING RESERVATIONS

Reservations can be made seven days in advance, starting at 7am.

DINING SCHEDULE CHANGES

Thursday, October 2 & Friday, October 3

Hole 1 Café closed due to the Ponderosa

Wednesday, October 1

Meadow closed for lunch and dinner due to the Ponderosa, Canyon open

Thursday, October 2

Canyon closed for lunch and dinner due to the Ponderosa, Meadow open

Thursday, October 9

Canyon closed for dinner due to the Pahlmeyer Wine Dinner. Meadow will be open for Burger Night.

TICKET DISPUTES

If you receive an erroneous Point of Sale ticket, the easiest way to resolve the incorrect charge is to reply to the emailed ticket receipt. A Food & Beverage Manager will investigate the ticket and correct any charging error.

DINING HOURS OF OPERATION

CANYON

OCTOBER 1 - NOVEMBER 2

Hole 1 Café	Daily • 8am - 3pm
Stonehouse	Daily • 10am - 4pm
Lunch	Daily • 11am - 3pm

OCTOBER 1 - OCTOBER 12

Dinner	Thursdays - Sundays • 5 - 8:30pm
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FINAL CANYON DINNER:
SUNDAY, OCTOBER 12

MEADOW

OCTOBER 1 - OCTOBER 19

Sandtrap	Daily • 8am - 4pm
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OCTOBER 1 - OCTOBER 17

Lunch	Tuesdays - Fridays • 11am - 3pm
Brunch	Saturdays & Sundays • 8am - 3pm

OCTOBER 1 - OCTOBER 12

Dinner	Tuesdays - Saturdays • 5 - 8:30pm (Theme nights)
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OCTOBER 13 - NOVEMBER 2

Brunch	Saturdays & Sundays • 8am - 3pm
Dinner	Thursdays - Sundays • 5 - 8:30pm (Regular dining menu)

Join us for a Fall Weekend in the Mountains!

OKTOBERFEST

Meadow Clubhouse

Friday, October 10

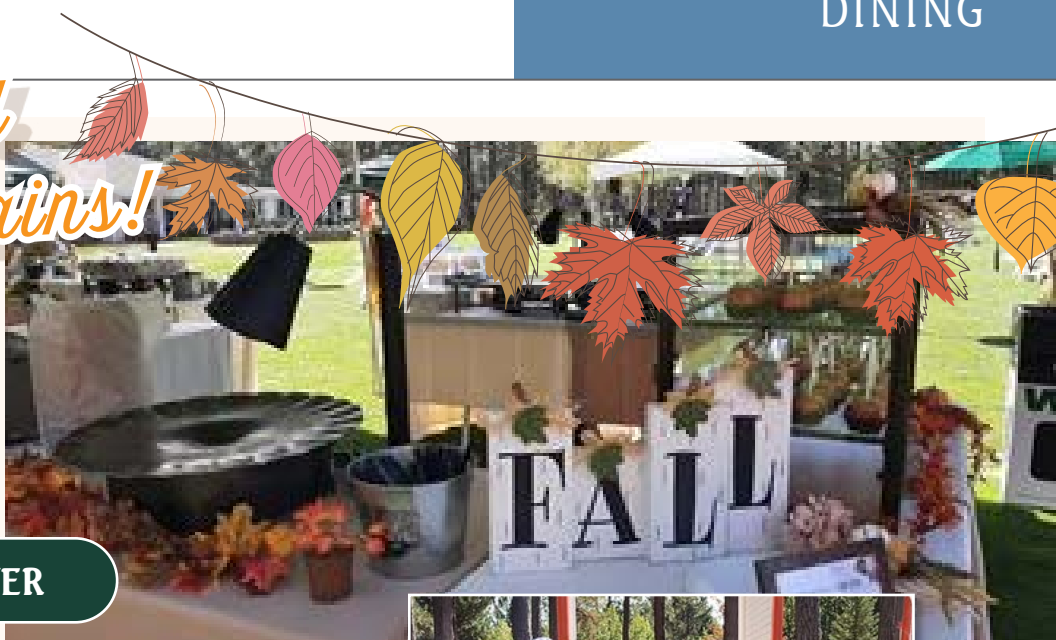
5 - 8pm

\$60.95 Adults

\$20.95 Kids

REGISTER

It's Oktoberfest at the Meadow Clubhouse! Come and be part of the festivities, celebrating the flavors of fall, a diverse selection of German beers, and lively music throughout the night.



FALL FESTIVAL

Canyon Driving Range

Saturday, October 11

2 - 5 pm

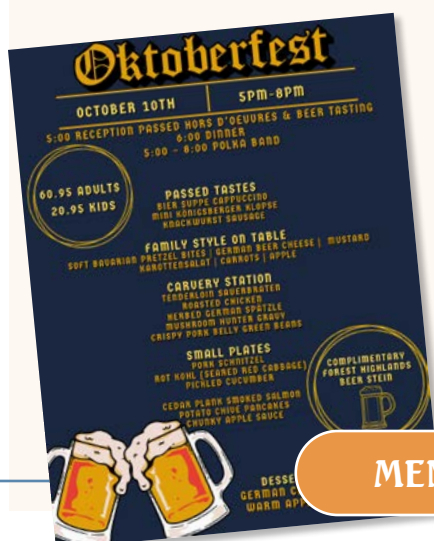
\$45.95 Adults

\$20.95 Kids

MENU

REGISTER

As summer bids farewell, we eagerly welcome the crisp autumn breeze and prepare to celebrate the arrival of fall! Join us at the Canyon Driving Range for an afternoon filled with games for the kids, pumpkin decorating, hayrides, a bounce house, and more. Treat yourself to seasonal snacks and beverages, a fully stocked bar, and groove to live music from the Mother Road Trio! It's a festive way to embrace the spirit of autumn!



MENU

THANKSGIVING DINNER PICK UP

Allow Forest Highlands to prepare a full traditional Thanksgiving Dinner while you enjoy time with your family! Pick up times will occur every 15 minutes at the Canyon Clubhouse on Thanksgiving Day, Thursday, November 27th.

Please call the Canyon Clubhouse before Friday, November 21st to reserve your Thanksgiving feast. 928.525.1100.

MENU

SAVE THE DATES!





AN EVENING OF GRATITUDE

The Forest Highlands Foundation celebrated the first annual Champions Club Dinner with a perfectly orchestrated evening of gratitude. The catering staff, led by Karen Harting and Mark Thomas, created a spectacular setting on the Canyon Driving Range with an open-air dinner under the stars. The evening was highlighted by a delicious gourmet menu prepared by Chef Fred. This dinner was underwritten by the members of the Foundation Board so that every dollar donated could go directly toward making an impact with our Flagstaff non-profit partners.

In its inaugural year, the Champions Club saw an outpouring of support from the Forest Highlands community as 47 of our newest members came together to support the Foundation and celebrate one of our most successful years to date.

The Champions Club is the Foundation's most recent fundraising campaign, recognizing some of our most generous donors. Their contributions will be honored with the addition of a new Champions Walk in the garden area in front of the Canyon Clubhouse.

As we wrap up another wonderful summer in our mountain paradise, I'd like to personally thank all of the Forest Highlands members who support the Foundation in so many ways. Beyond the financial support, we are grateful for the volunteers who serve on our Board, and for the many others who pitch in on committees to help us fulfill our mission of creating meaningful impacts in our community.

To all our Forest Highlands friends and neighbors, please carry this spirit forward into the off season and continue to set the bar high for how a community can come together to give back to those less fortunate.



With gratitude,
Howard Nute,
Forest Highlands Foundation Chair



FOUNDATION'S MONTHLY AUCTION

TEE OFF IN STYLE AT TRILOGY GOLF CLUB AT VISTANCIA!

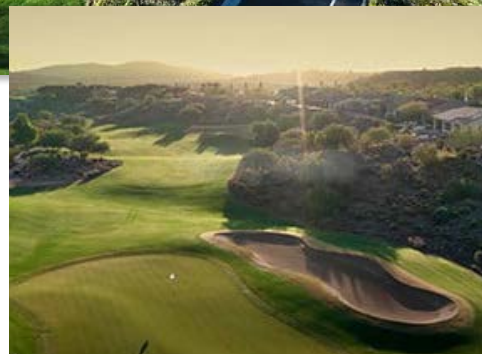
This month's featured item is a foursome of golf at the award-winning Trilogy Golf Club at Vistancia, including golf carts.

Set against the stunning backdrop of the Sonoran Desert, this championship course offers an unforgettable experience of challenging play and scenic beauty.

Whether you're planning a fun day out with friends or looking to gift a memorable outing, this exclusive package is your ticket to premium golf just outside of Phoenix.

Estimated value of \$800. Let the bidding begin!

BID NOW





2025 MEN'S HIGHLANDER CHAMPIONSHIP



HIGHLANDER RESULTS

FROM THE GOLF DEPARTMENT

As we approach the close of another wonderful season, we look forward to our final event of the year — the Ponderosa Open, October 1–3. This season finale is always a highlight, and we encourage all members to come out, support the players, and share in the excitement.

Thank you for a great season, and we look forward to celebrating together on the course.

GUEST TIME RESTRICTION REMINDER

As of September 2, each member may host up to 3 guests after 10am every day of the week.



GOLF WELLNESS EVENT

SATURDAY, OCTOBER 11 • 4:30 PM
CANYON CLUBROOM

[LEARN MORE](#)

Are you interested in playing better golf, for longer? Forest Highlands and the Golf Health Institute are teaming up to bring you a one-of-a-kind Golf Wellness Event designed to help you improve both your health and your game—so you can keep posting high-quality scores for many years to come.

THE ANATOMY OF AN ALBATROSS

TEE SHOT THAT MADE FOREST HIGHLANDS HISTORY

By William Godfrey

On a warm, sunny, late June afternoon in 2025, three Forest Highlands interns stood on the back tee box of Canyon #17. One of them was about to launch a tee shot that would make Club history.

Griffin Smith, Tyler Smith (no relation) and Maddox Valler teed off at 4 p.m. They were all summer interns on Matt Bailey's golf staff. They were chasing daylight as their golf carts delivered them to the green tees of the 387-yard par-4 hole, known as Aspen.

Griffin, a soon-to-be senior at the University of Idaho, shared the story in a July interview appropriately held at the Canyon's Hole-in-One café.

HISTORY-MAKING SHOT

"Normally when I play the hole, from the tips, I hit a hybrid and layup. But when I saw Tyler pull an iron from his bag, I told him, 'No, let's go with driver...let's see if we can do it!'"

After Griffin, a plus 1.0 index, challenged him, Tyler did not hesitate. He put the iron away and grabbed his driver. Tyler hit first and barely cleared the trees. Griffin followed suit with his Titleist GT3 driver.

"I teed it as high as I could and then...I hit it really high, too! It was probably 20 yards above the trees," shared Griffin. "I hit it perfectly."

After Maddox hit his tee shot, their two carts sped down the steep canyon below.



“When Tyler and I were driving up to the green we were talking what if we made a hole-in-one on a par-4, what if that happened? Then I said, nah... that would never happen.”

After the carts stopped on the path, they searched for their respective tee shots.



“As we got up to the green, we didn’t see a ball in front or on the green,” explained Griffin. “I figured it went over, so I was searching in the back weeds for minutes while Tyler and Maddox were looking for their balls.” Tyler Smith then explained what happened next.

“I decided to check out the hole since none of us could find Griffin’s ball. When I looked in the cup I saw a ball with a black stripe on it. I knew it was his. But I didn’t say anything. I wanted him to see it and take the ball from the cup,” Tyler shared. “On my only hole-in-one, my playing partners did the same thing. They let me see it first before saying anything.”

On the back of the green, Griffin said to himself, “I might as well look in the hole, ‘cause I can’t find it. And I look in the hole and I see my ball with a black line at the bottom of the cup. At first, I didn’t know how to react. But then, I threw my putter, then my hat went flying. Tyler, Maddox and I started jumping in the air. We had hoped the group in front of us saw it go in, but we learned they didn’t.”

“After I saw it in the hole we were trying to figure out where it bounced, but there was no ball mark on the green,” Griffin recalled. “The pin was front left. We figured it hit up on the left side and bounced toward the green and went in. It was pretty cool. My very first hole-in-one!”

But there was one hole to play. Maybe because of the adrenaline rush, Griffin pushed his tee shot into the ponderosas on the right. He made a bogey on #18, but still an impressive final round score of 69, 2-under par.

POST ROUND

Once the threesome returned to the clubhouse, they shared the news with the rest of the staff and members in the staging area. Griffin then sent a text to Tony Jonker, the person who introduced him to the game very early on

“I text my grandpa. He taught me how to play when I was two,” shared Griffin. “He text me back. ‘Congrats... but you need nine more to beat me.’ I text him right back, ‘But mine was on a par-4. He then sent back...’ That by far beats any one of mine on par -3’s.

The evening continued in downtown Flagstaff with friends. Not surprising it included some celebratory drinks.

Looking back a month later, Griffin Smith shared his good fortune.

“Members have come up to me and congratulated me and said it is the best shot in Forest Highlands history,” Griffin explained. “I am still super shocked it happened to me.”

According to Matt Bailey, our Director of Golf, the only other recorded ace on a par-4 was by Bob Hope in 2011. Hope scored his hole-in-one in a bit different scenario.



“Yes, my hole-in-one on #6 on the Meadow is quite the opposite of the recent one on #17 Canyon” explained Hope, a Forest Highlands member since 1996. “I heard his was from the tips. Mine was from the red (or more politically correct, “forward”) tees.

“And why was I playing the forward tees? I had agreed to a wager with Penny Rady, a past member. But only if we played the same tees,” Hope shared. “Her ball was on the green, but mine went in the hole. From the tee that day, the hole played 198 yards.”

There you have it...the tale of the only two completely different aces/albatrosses on the Canyon and Meadow. Each established a bit of Forest Highlands golf history.



William Godfrey is the Forest Highlands Club Historian. He also assists individuals with family history and legacy writing as a co-author or ghost writer. He can be reached at willgodd@gmail.com or 602-750-1468.



WHAT OUR MEMBERS ARE SAYING...

Canyon Golf Shop

This year's version of the 'golf staff' may be the best ever.... keep it up, much appreciated.



FACILITIES NOTICE!

Please note that the Meadow Family Recreation Center (FRC) & Aspen Room will close at **5pm on Wednesday, October 15.**

HOURS OF OPERATION

FAMILY RECREATION CENTER

Sunday - Thursday 9am - 5pm
Friday - Saturday 8am - 8pm

ASPEN REC CENTER

Sunday - Thursday 9am - 5pm
Friday - Saturday 8am - 8pm

Closed during programs

PINECONE KIDS CENTER

Sunday - Thursday 9am - 5pm
Friday - Saturday 8am - 8pm

Closed during programs

FALL CAMP

Saturdays (in October)

10am - 3pm

Pinecone Kids Center

Price: See Kid's Camp for price details

Ages 4+, 2-3 with CIT or babysitter

The leaves are changing and so are we! Camp will now be on Saturday's through the fall season, come join us for fall themed crafts and outdoor play time (weather permitting!)

CAMP THEMES:

October 4th: Forest Friends

October 11th: Camp Spook-tacular!

October 18th: Spooky Scientists

October 25th: Pumpkin Palooza!

FALL BREAK CAMP

Monday-Friday • 10am-3pm

October 6-10 & 13-17

Pinecone Kid's Center

Price: See Kid's Camp for price details

Ages 4 and up! 2-3 with CIT Transition into Fall Break at Forest Highlands and come join us for Fall-themed crafts and outdoor play time (weather permitting!) Prices depending upon field trip.

Kids Tween

WEEKLY PROGRAMS

FALL BREAK FIELD TRIPS

October 6-10 & 13-17

Aspen Recreation Center

Time: Dependent upon field trip Price: Dependent upon field trip

Ages 7+ Transition into Fall Break at Forest Highlands and join us for off-property field trips to the pumpkin patch, laser tag, and more! Prices depending upon field trip.

FIELD TRIPS:

October 6th: Viola's Flower Garden

- Lunch: Chick-fil-A

October 7th: Levitate Trampoline Park

- Lunch at Levitate

October 8th: Snowbowl Scenic Gondola

- Lunch at Snowbowl

October 9th: Aspen Loop Trail Hike

- Lunch: Sack Lunch

October 10th: Mortimer Farm

- Lunch at Mortimer Farm

October 13th: Levitate Trampoline Park

- Lunch at Levitate

October 14th: FlagTag

- Lunch at FlagTag

October 15th: Barefoot Park

- Lunch: Sack Lunch

October 16th: Arboretum

- Lunch: Chick-fil-A

October 17th: Viola's Flower Garden

- Lunch: Chipotle/Panda Express

2025 CAMP PACKAGE POLICY

All Camp Packages purchased in 2025 expire on December 31, 2025.

Packages are non-transferrable and non-refundable.



KINDNESS KIT CHARITY PROJECT

Thank you to everyone who donated items to our Junior Crew Committee's Kindness Kit charity project!

Our goal was to create at least 10 kits, and thanks to the generous donations of our members the Junior Crew Committee was able to assemble 15 kits stuffed full of toiletries, warm socks and blankets, and water bottles that will be distributed to the unhoused community of Flagstaff by our Recreation Management Team!

KIDS FIESTA FRIDAYS

Friday, October 3, 17 & 24 • 5-8pm

Pinecone Kid's Center

Price: \$38/kid AGP: \$48/kid

Ages 4+, 2-3 with CIT Every Friday is a fiesta at the Kid's Center - come and join the party! Each event will include a short nature hike (weather permitting) followed by themed crafts, games, and a movie! *Dinner included.*

KIDS SATURDAY SLUMBER PARTY

Saturday, October 4, 11 & 25 • 5-8pm

Pinecone Kid's Center

Price: \$38/kid AGP: \$48/kid

Ages 4+, 2-3 with CIT Every Saturday night we're having a slumber party but there won't be any sleeping, just partying! Join us for a fun evening full of unique themed activities, crafts, pizza, and a movie! *Dinner included.*



EVENT REGISTRATION



KIDTOBERFEST

Friday, October 10 • 5-8pm

Pinecone Kid's Center

Price: \$38/kid

Ages 4+! 2-3 with CIT It's time for an Oktoberfest celebration just for kids! Come join us for an evening of German snacks, crafts, games, and dancing!

Dinner included.



SUNDAES ON MONDAY

Monday, October 13 • 5-8pm

Pinecone Kid's Center

Price: \$38 AGP: \$48

Ages 4+! 2-3 with CIT

Join us for an evening filled with fun Fall crafts and a movie, plus a special ice cream sundae party to celebrate Fall Break! *Dinner included.*



ELIXIR MIXER: WITCHES & WIZARDS WORKSHOP

Saturday, October 18 • 6 - 8pm

Aspen Recreation Center Price: \$38

Ages 4+ Join us for a night of magic potions and sweet concoctions! Craft a wicked-cool wand, mix up some eerie elixirs, learn some spooky spells! Wear your best costume to be entered to win the annual costume contest.

KIDS SPOOK-TACULAR HALLOWEEN PARTY!

Friday, October 31 • 5 - 8pm

Pinecone Kids Center

Price: \$38

Ages 4+ Happy Halloween! Come party in your costume during a night of treats, not-so-spooky games, Halloween crafts, and a movie!

Adult & Family

ALL WELCOME

HALLOWEEN FAMILY TRUNK OR TREAT & DRIVE-IN MOVIE FREE

Sunday, October 12 • 2-4pm
Sports Park

Family Event! All ages welcome!

Let's keep the fall fun going! Decorate the trunk of your vehicle or cart with a fun theme and bring it back to the Sports Park for an epic session of Trunk or Treating, followed by a Drive-In Movie on the lawn and a bonfire with s'mores! Movie will start around 2:30pm, once Trunk or Treating ends. Golf Carts & Gem cars only for the Drive-In! Chairs and blankets also welcome. The Recreation staff will have warm drinks and snacks available for purchase. *Minimum 5 families to move forward with event*

AFFINITY CLUBS

INTERESTED IN MEETING MEMBERS WITH LIKE MINDED IDEAS OF HOW TO HAVE FUN? JOIN A CLUB TODAY!

If you are interested in being a part of any clubs or starting a new club and want to help get it going, please contact the Recreation Center at (928) 525-9792!

Below are the Clubs that have already been started! Please give us a call at the Recreation Center to learn how to join!

- Needles in the Pines
- Bridge Club
- Music Club

BRIDGE CLUB

Wednesdays at 1pm in the Canyon Clubroom.
Ending around the 3rd week of October



The group of bridge players range from beginners to those with Master Points. Despite the range in abilities, we all have fun, as we believe min friendship first, bridge second. We have both men and women in the group. We are always looking for new players. If you are unsure if you would be able to play with us, please come and observe.

Member Contact: Vickie Selzer

Email Address: vickieesselzer@gmail.com

MUSIC CLUB

Enjoy making music? Come jam with Member, Scott Hendrickson! He plays enough guitar to sing along and is looking for Members who also play instruments and/or sing to meet and share some music. Contact Scott for more information on how to get this Club rockin'!



Member Contact: Scott Hendrickson

Email Address: srhendrickson6@gmail.com

LUNCH & NEEDLES IN THE PINES

Saturdays at 11:30am (For lunch),
Followed by stitching and camaraderie until 3pm.
Canyon Dining Room Last one on Saturday, October 4

If you enjoy any kind of needlework (knitting, crocheting, needlepoint, cross stitch, quilting, or anything that involves a needle), please join us!

Member Contact: Kay Lubecke

Email Address: kay@lubecke.com **Phone:** 602-550-5009



CONCIERGE SERVICES

LOCATED AT THE
MEADOW FITNESS
OFFICE

OPERATING HOURS: Daily • 9am - 5pm

SCHEDULE

The Recreation Department offers several concierge and residential services for the Members of Forest Highlands. The type of services offered include:

- **NEW** Private Sports Lessons
- **NEW** Private Music Lessons
- House Cleaning
- Dog Walking & Pet Sitting
- Help around the House
- Yard Work
- Plant Watering
- Movers
- Tutoring
- O.C.D. Mobile Detailing
- AC Screen Wall Installation
- Airport Shuttle \$35
- Trash Can Cleaning
- Holiday Gift Wrapping
- Irrigation Turn On



AVAILABILITY

Please allow 24 - 48 hours to acquire availability for your request. Please note; Forest Highlands Recreation **cannot** fill concierge requests within 24 hours.

REQUESTING CONCIERGE SERVICES

Services may be requested online at members.fhgc.com under **Recreation > Concierge Services**.

SERVICE CHARGES

All Concierge Service charges are payable through your membership account. Please do not pay cash to Concierge Staff. There will be a half charge if the reservation is NOT canceled 12 hours before the reserved service time. **All requests should be made at least 24 hours in advance. For those requests that are asked and met under the 24 hour mark, will be charged a "Day Of" fee of \$25.**



FALL SPECIALS

FALL OUTDOOR DRIP IRRIGATION SPECIAL – JUST \$55! \$35 IN SAVINGS!

Let our team take care of your system before winter hits. We'll:

- Shut off the water
- Blow out the lines
- Inspect for any damage

Protect your landscape and avoid costly repairs—book your service today!

PATIO DECK WINTER PREP BUNDLE – JUST \$75! \$25 IN SAVINGS!

Our team will put your patio furniture away and blow off your patio deck to get your space ready for the winter season!

2025–2026 SNOW REMOVAL

Call or email the Recreation Department today at (928) 525-9792 or recprograms@fhgc.com to confirm your spot — spaces fill quickly!

**ONLY 15
OPEN SPOTS
REMAINING**

OPTION #1: PRIORITY LIST

- Limited to the first 45 Members who reserve.
- Provides the earliest snow removal availability — no need to schedule each storm, we handle it for you!
- **Cost:** \$1,700 for the season (November 1 – April 1).
 1. First installment: \$850 billed in November.
 2. Second installment: \$850 billed in January.
- An agreement with full details will be emailed and must be signed before your spot is confirmed

**ONLY 12
OPEN SPOTS
REMAINING**

OPTION #2: EMAIL LIST

- Limited to the first 30 Members who reserve.
- Yearly Registration fee: \$50.
- Before a storm, we will:
 1. Assess storm size and duration.
 2. Email details and available appointment times.
 3. You may choose to accept or decline service.
 4. Appointments are scheduled after the Priority List is completed.
- **Cost:** \$75/hour (1-hour minimum) — a \$30/hour savings compared to the one-time service rate of \$105/hour.
- An agreement with full details will be emailed and must be signed before your spot is confirmed.

OPTION #3: ONE-TIME SERVICE

- Available by appointment only (no emergency calls accepted).
- Scheduling is based on availability; specific time requests are not guaranteed.
- **Cost:** \$105/hour with a one-hour minimum.

OPTION #4: PATH/DECK CLEARING

- Security House Watch path to front door: \$45/hour (1-hour minimum).
- Other paths or decks: \$55/hour per staff member (1-hour minimum).

Disclaimer: Driveways not cleared on a regular basis and with 4+ feet of accumulated snow may incur additional charges due to equipment wear and tear.

Adult

GOLF WELLNESS EVENT

**SATURDAY, OCTOBER 11 • 4:30 PM
CANYON CLUBROOM**

Are you interested in playing better golf, for longer? Forest Highlands and the Golf Health Institute are teaming up to bring you a one-of-a-kind Golf Wellness Event designed to help you improve both your health and your game—so you can keep posting high-quality scores for many years to come. Learn more from the experts:

- Dr. Kevin Neal, physician and founder of the Golf Health Institute, and Member of the Forest Highlands Community
- Michelle Baggs, Fitness & Wellness Manager
- Video with Cody Barden, Director of Instruction

They'll cover key topics:

- The anatomy of the golf swing
- Golf-related nutrition
- Common swing errors and corrections
- High-yield tips for preparation and recovery





POOLS HOURS OF OPERATION

Canyon Pool

Closed for the season

Meadow Pool

7:30-11am - Lap Swim

11am-8pm - Open Swim

8pm - Meadow Pool Closed

10pm - Jacuzzi Closes

**Meadow Pool scheduled to close for the Season on October 13 EOD.*

Jacuzzi will remain open year-round.

JACUZZI A FRIENDLY REMINDER FOR POOL & JACUZZI SAFETY

As we head into cooler fall days, we know many of you still enjoy time in the water – especially the jacuzzi, which remains open year-round. Please keep the following reminders in mind to help keep our aquatic areas safe and enjoyable for everyone:

HOURS OF OPERATION

Monday–Sunday: 8am – 10pm

THERMAL COVER & TOWELS

- The thermal cover will remain on the jacuzzi to conserve heat. Please feel free to remove it (or ask any Recreation staff member for assistance), and replace it when you're done.
- Towels are available at the Pool Host Stand – please dispose of used towels in the Dirty Towel Bins located at the Pool Deck entrance & exit.

PETS & SMOKING

- Pets are not allowed on the Pool Deck.
- Leashed pets may be temporarily placed at the dog parking zone near the Peaks Café (Recreation Center) between 7:00am–9:00am only if picking up coffee or breakfast to go.
- Smoking is strictly prohibited on the Pool Deck.

JACUZZI USE FOR CHILDREN UNDER 5

While our jacuzzi may look like a small, inviting pool, it is not suitable for young children. Health experts and safety guidelines recommend that children under the age of 5 do not use hot tubs due to the higher risk of overheating and sensitivity to chemicals. Even short exposure can lead to dizziness, nausea, or more serious health concerns. Please help us keep little ones safe by limiting jacuzzi use to older children and adults.

POOL ETIQUETTE – TAKE BATHROOM BREAKS!

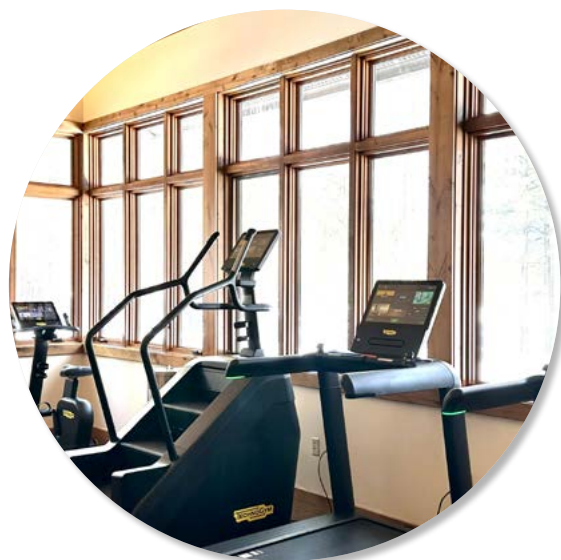
We've all heard the jokes, but it's no laughing matter – urine in the pool introduces bacteria and disrupts the chemical balance. We kindly ask parents to encourage regular bathroom breaks for their children, especially during longer swim sessions.

DISRUPTIVE BEHAVIOR

For the safety and comfort of all Members, disruptive behavior is not permitted in the pool or jacuzzi areas. Please be mindful of others using the space and help us maintain a calm and respectful environment. Thank you for helping us maintain a fun, safe, and healthy environment for our community!

– Your Aquatics Team

Fitness



CLASSES

Effective Immediately: To help keep our fitness classes top-notch and running smoothly, the Board and Committees have introduced a \$10 guest fee for fitness class participants.

Guest policy: Please no guests in the fitness center until after 10am.

PLEASE REMEMBER!!!

OUR CANCELLATION POLICY

Any cancellations within 12 hours or less, or No Shows to group fitness classes will result in a \$15 fee or full charge for the class (when applicable). Please make sure to cancel your sign up if you won't be able to attend!

PRIVATE RESERVATIONS

Interested in reserving the pilates reformers or the flex room for your own private use? Email fitness@fhgc.com or call 928-525-5296 for our rates and availability.

Please remember no outside personal trainers or instructors are allowed in our facilities. If you would like to schedule a private training session, group class or other activity email fitness@fhgc.com or call 928-525-5296.

CLASS LOCATION

Please always check the location of your class and be sure to register online for all classes and cancel within 24 hours when possible. Make sure to follow our clubster app to be notified of any changes!



**OCTOBER 1-31
FITNESS SCHEDULE**

Click the icon above

FACILITIES NOTICE!

Please note that the Meadow Family Recreation Center (FRC) & Aspen Room will close at **5pm on Wednesday, October 15.**

LOVE THE FITNESS PROGRAMMING YOU GET WHILE WORKING WITH OUR AMAZING PROFESSIONALS??

YOU CAN CONTINUE YOUR PROGRESS NO MATTER WHERE YOU ARE!!!



*Meet your 2025
Personal Training Team*

Ready to Train Smarter, Not Harder? Your Goals, One App Away!
Looking to level up your fitness without the guesswork? Online training via an app gives you everything you need to succeed – on your time, on your terms.

HERE'S WHAT YOU GET WHEN YOU SIGN UP:

- **Personalized Workout Plans** – Designed for YOUR goals, fitness level, and schedule
- **Progress Tracking** – Easily log your workouts, track your gains, and stay motivated
- **Nutrition Guidance** – Meal plans, macros, and recipes tailored to fuel your results
- **Direct Access to a Coach** – Get expert feedback, accountability, and real-time support
- **Video Demos & Instructions** – Know exactly how to perform every move, with confidence
- **Flexibility & Freedom** – Train anywhere, anytime—no gym required
- **Motivation & Mindset Tools** – Stay consistent with reminders, challenges & progress checks

Whether you're training for fat loss, strength, or just to feel your best—this is **YOUR** shortcut to results.

If you would like to continue your current training or have questions about online training contact Michelle at mbaggs@fhgc.com for more information!

WHETHER YOUR GOAL IS GENERAL HEALTH, INJURY REHABILITATION, WEIGHT LOSS, FLEXIBILITY, OR STRENGTH GAINS, WE ARE HERE TO GUIDE YOU IN REACHING YOUR GOALS SAFELY AND EFFECTIVELY.

For personal training inquiries contact;
fitness@fhgc.com



INTRODUCING MINDBODY FOR ALL OF YOUR WELLNESS NEEDS!!!

With Mindbody you can:

- Book spa appointments
- Register for fitness classes
- Book personal training
- Book a private pilates reformer session
- Receive confirmation and reminder emails
- Easily manage any appointments

Get the **MINDBODY** app to start your wellness journey today!!!

Mindbody is accessible through the Forest Highlands app and website, ensuring a seamless booking experience at your fingertips. You can also choose to use their standalone app for even more convenience.

If you have any questions, feel free to reach out to Michelle Baggs at mbaggs@fhgc.com.



OUR FAVORITE ESTHETICIAN IS BACK!!

October is extra special this year! We're thrilled to welcome a special appearance from **Iga**, our favorite esthetician, who will be available on **Tuesdays and Wednesdays from 10am to 5pm.**

Plus, our talented massage therapist, **Brandon** is returning and will be available on **Sundays and Mondays from 9am - 5pm.**

Don't miss the chance to book with these amazing professionals!



TREAT YOURSELF OR A SPECIAL SOMEONE WITH AN AMAZING FACIAL OR RELAXING MASSAGE!

a big shout out to...

KS DESIGNS

Thank you

KS Designs, for your incredible work in transforming our Meadow Clubhouse Spa.

Your 2025 designs have elevated our entire experience, making each room a true sanctuary for well-being.

For those who seek to transform their spaces, we welcome you to contact KSDESIGNSLLC.NET for your interior and textile design needs.

Jan Marini skincare for all of your anti-aging and hydration needs!

Book a facial appointment where you will be pampered with our newest skincare products, then take your favorites home with you!



Get the best sun protection for your face with Jan Marini tinted SPF, vitamin C serum, neck cream and more! All available for sale from our spa. Email fitness@fhgc.com for more details.



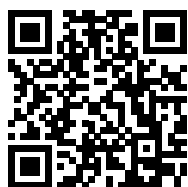
Need a massage, but don't want to leave the comfort of your own home?

Book an in-home massage with Kerry! Select Kerry in mindbody to see her availability or call 928-525-5296 to book your treatment today!

As a courtesy to other members and our spa staff, we kindly request that you cancel appointments if you are not feeling well. Please stay home if you are sick, and let's all do our part to keep everyone healthy!



MEET YOUR 2025 SPA STAFF



SCAN THE QR CODE TO SEE OUR NEW WELLNESS BROCHURE!!

CHECK OUT OUR FULL SPA AND FITNESS MENU OF SERVICES!!



Dear Members,

Another summer has come and gone for the Tennis Department and with it, another chance to get to know so many of you, on and off the courts. Garrett, Ashlee, Cindy and I are so grateful to get to do what we love with such a special community of people!

We are not done yet! This month, we have a NEW!! Event, coinciding with the Fall break and Harvest Festival – **DUELING**

DOUBLES!! The event takes place on **Saturday, October 11 from 10:00am – 1pm**. You may sign up as a lady's doubles, men's double, or mixed team. If you don't have a partner, sign up anyway and we will help you find one!

Our **FINAL** drop-in is scheduled for **Saturday, October 4 from 9am - 11am**. **Men's Clinic** will continue until **October 12 from 10am - 11:30am**.

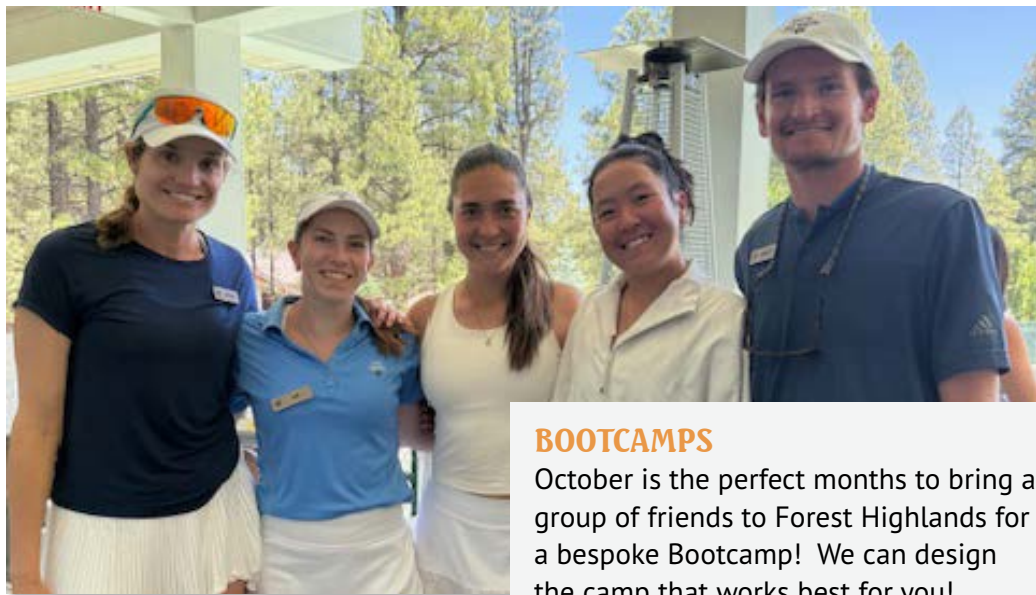
Finally, we will be having our **FALL SALE**, starting on October 1st until the end of the month. Everything must go to make room in 2026 with fresh, new merchandise that we hope will excite and surprise you!

PLEASE take a moment to fill out the Club Benchmarking Survey, even if you just visit our few questions at the bottom. We build our programming around what YOU want, so please let us know what we did well, what we can improve on, and anything new you would like to see.

Best regards,
The Tennis Team



Nicole Chambers RSPA/PTR/IPTPA
Director of Racquets.



BOOTCAMPS

October is the perfect months to bring a group of friends to Forest Highlands for a bespoke Bootcamp! We can design the camp that works best for you!

Please reach out to Nicole Chambers nchambers@fhgc.com or Garrett Lakey glakey@fhgc.com to book your time.

PROGRAMMING

Our professional team is available for private or small group lessons.

Drop-in Tennis:

Saturday, October 4, 18 • 9 - 11am

LIVE BALL:

Friday, October 3, 10 & 17 • 4 - 5:30pm

Men's Clinic:

Sunday, October 5, 12 & 19 • 10 - 11:30am

Please call the Pro Shop at (928) 525-5225 to book your lesson or clinic experience.

REMINDER

ALL REGISTRATION can be made through www.members.fhgc website OR on your smart phone FHGC app or on your Foretees app. If you do not have a computer or smart phone, you may contact the Pro Shop at (928) 525-5225



OCTOBER EVENT!

TENNIS

Dueling DOUBLES

Saturday, October 11 | 10am – 1pm

Sign up as a Doubles or Mixed Doubles team or sign up as an individual and be surprised who your partner will be.
All levels welcome!

You will compete in a fun morning of Dueling Doubles
Followed by a warm lunch and cocktails.
\$45 | Sign Up on ForeTees



WHAT OUR MEMBERS ARE SAYING...

Racquets

- What wonderful people...a great program... and beautiful pickleball facility. Thank you for a great season.
- The best people and facilities in Northern Arizona.
- Nicole is fantastic and is always trying to make the member experience awesome!



TENNIS



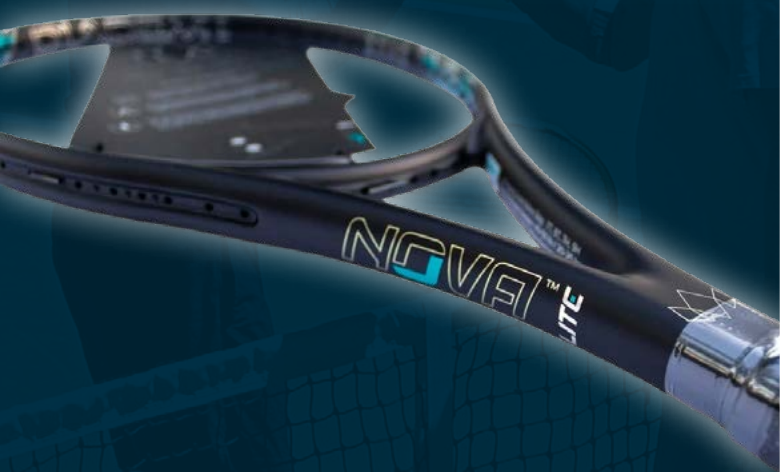
TENNIS

FALL *Sale*

OCTOBER 1 - 31

20% OFF

ALL RACQUETS



40% OFF

TENNIS BAGS

UP TO
40% OFF

APPAREL





Ashlee Candelaria,
Merchandising/Racquet Pro.
acandelaria@fhgc.com



Ethan Fraser,
Head Pickleball Pro.
efraser@fhgc.com

Dear Members,

As we move into the latter stages of October, we will say goodbye to our amazing Pickleball Team! Ashlee is back home in Scottsdale, teaching many of you. Ethan and Sarah will be heading back to South Africa at the end of the month. There is a reason our team gets such high reviews on the yearly survey, and they are it!

We know that we will still be seeing many of you on the weekends, around **Oktoberfest** and the **Fall festival**, so be sure to join us for OPEN PLAY on the weekends! Don't forget to stop by and catch our October merchandise sale, especially our paddle sales.

It has truly been an amazing summer, and we thank you for all your support towards our department and team!

Finally, we ask that you all fill in the Pickleball portion of the **CLUB BENCHMARKING** end of the season survey. If you enjoyed what the team did this season or you have suggestions for improvement, please let us know!

- The Forest Highlands Pickleball Team



Nicole Chambers, Director of Racquet Sports
nchambers@fhgc.com



PROGRAMMING

October 3 - 19

OPEN PLAY:

Friday, Saturday & Sunday |
9am - 12pm

LIVE BALL:

Saturday | 11:30am - 1pm **NEW!!**

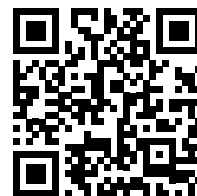
Our professionals are available Tuesday - Sunday for private or small clinic lessons. Please contact the Pro Shop (928) 433-3396 or email nchambers@fhgc.com to book your lesson or group experience.

WANT A SOCIAL GAME OF

DOUBLES? Please reach out to Pro Shop Supervisor/Social Coordinator, Sarah Orsmond to help you arrange the perfect mid-week game by calling the Pro Shop or email sorsmond@fhgc.com

REMINDER

ALL REGISTRATION can be made through members.fhgc.com website OR on your smart phone FHGC app or on your Foretees app. If you do not have a computer or smart phone, you may contact the Pro Shop at (928) 433-3396





IT HAS TRULY BEEN AN AMAZING SUMMER.....



JUNIOR PROGRAMMING

CREW CAMP:

Sunday, October 5 & 12 •
12–1:30pm

CREW FALL BREAK BOOTCAMP:

Looking for something active and exciting over fall break? Join our Pickleball Bootcamp designed just for juniors aged 10–14! Whether you're new to the game or looking to sharpen your skills, this fun-filled camp will help improve your coordination, strategy, and overall gameplay.

Tuesday, Wednesday, Thursday,
October 7–9 & October 14–16
• 2–3:30pm



AND WE THANK YOU FOR ALL YOUR SUPPORT
TOWARDS OUR DEPARTMENT AND TEAM!



PICKLEBALL

FALL *Sale*

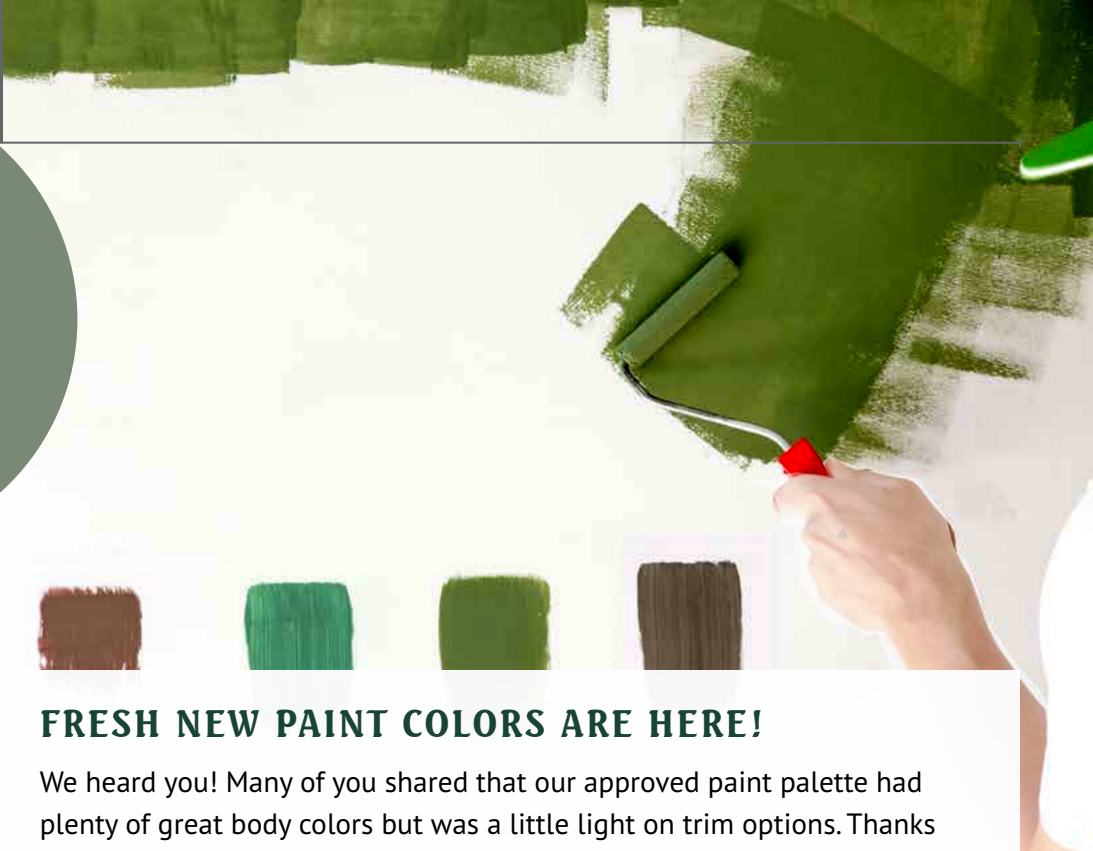
OCTOBER 1 - 31



UP TO
40% OFF
APPAREL

UP TO
50% OFF
SELECT PADDLES & BAGS





FRESH NEW PAINT COLORS ARE HERE!

We heard you! Many of you shared that our approved paint palette had plenty of great body colors but was a little light on trim options. Thanks to your feedback, we’ve expanded the selection! You’ll now find a wider variety of trim-friendly colors on our website perfect for adding just the right touch of contrast and character to your home. Take a peek at the updated palette and start imagining the fresh new look for your home!



TAKE A PEAK

Caring for Homes, Nature, and Neighbors

October’s crisp mornings and golden afternoons invite us outdoors to enjoy the season and connect with neighbors. Enjoying evening walks or helping each other prepare for winter reminds us that Forest Highlands is more than houses, it’s a community.

We’d like to encourage you to take a moment to review the latest Development Standards before starting any exterior projects, whether landscaping, paint colors, or additions. Proper approvals help protect property values, preserve our mountain environment, and keep projects running smoothly.

Tips for the Season

- Take a walk and enjoy the fall colors.
- Prep outdoor spaces for winter.
- Check in on a neighbor, small gestures make a big difference.
- Submit forms for any exterior projects to stay compliant.

Together, let’s keep Forest Highlands vibrant, welcoming, and beautiful—inside, out, and all around.



DESIGN REVIEW

For any changes to your lot or the exterior of your home please refer to the Development Standards. DRC Meeting dates are done on a monthly basis.

DUE DATE

Submittals are due by the 3rd of each month to be reviewed in that month. A project that is submitted on March 4th will be reviewed in April.

PLAN REQUIREMENTS (ONLINE ONLY!)

Plan submittals are required to have a digital copy (PDF). Digital copies can be sent to designreview@fhgc.com

SMALL PROJECTS

Smaller projects such as landscaping, re-paints, dog runs, minor additions and other minor changes can be reviewed weekly by the DRC, typically on Tuesdays.

Please note it is important members follow the steps of the Design Review Process, including submission of required applications as found on our member website. This is a proven and streamlined process provided the owner performs per the Development Standards for any exterior alterations to the owner's property including projects such as:

1. Roof Replacements
2. Exterior Painting
3. Deck Projects
4. Dog Runs
5. Landscaping
6. Driveways

We look forward to continuing to maintain the natural integrity of our forest home!

FOREST HIGHLANDS
DESIGN REVIEW
(928) 525-9014 or
designreview@fhgc.com

FOREST HIGHLANDS
DESIGN REVIEW CONSULTANT
Pat Rehse: designreview@fhgc.com

FOREST HIGHLANDS
COMMUNITY LIAISON
Katrina: community@fhgc.com

DEVELOPMENT STANDARDS

PLEASE make sure to provide your architect, builder, contractor, etc. with the most recent copy of the Forest Highlands Development Standards which may be found online at https://members.fhgc.com/HOA/Design_Review or click the button above.

Information is subject to change, always call/email to confirm..

EMPLOYEE END OF SEASON RECOGNITION

As we approach the end of another wonderful season at Forest Highlands, we are excited to begin preparations for our End of Season Employee Appreciation Banquet. This special event is our way of saying thank you to the incredible team members who work tirelessly to make our community an exceptional place.

To make this event memorable, we are seeking donations from our generous members. Your contributions can include cash, gift cards, electronics, event tickets, and unique experiences. These donations not only help us celebrate our staff but also show them how much we value their hard work and dedication.

Additionally, donations to the Forest Highlands Education and Amateur Golf Organization (FHEAGO) are tax-deductible as allowed by law under TAX ID# 81-4920218.

To contribute, please visit [Donation Link](#). Every donation, no matter the size, will have a significant impact on our team’s celebration.

*Thank you in advance
for your generosity
and support.*



DONATE



Thank you in advance for your generosity and support. Together, we can show our appreciation and make this banquet an unforgettable event for our staff.

WRAPPING UP THE SEASON STRONG: A SHOUTOUT TO OUR COMMON AREA MAINTENANCE TEAM!

As the 2025 golf season winds down, our incredible Common Area Maintenance team continues to go above and beyond to ensure the season finishes on a high note!

Over the past month, the team has been hard at work across the community—ensuring every detail is taken care of and every corner of our beautiful property is ready for the final stretch of the season.

LIGHTING THE WAY

The light post replacement project is moving full steam ahead! The new metal light posts have just finished being installed at the Meadow Clubhouse, and the next phase will light the streetlights from the Mail Room to the Canyon Clubhouse parking lot, including areas in The Aspens and the Clubhouse Estates. ***Improved lighting = improved safety and ambiance!***

MANAGING GROWTH

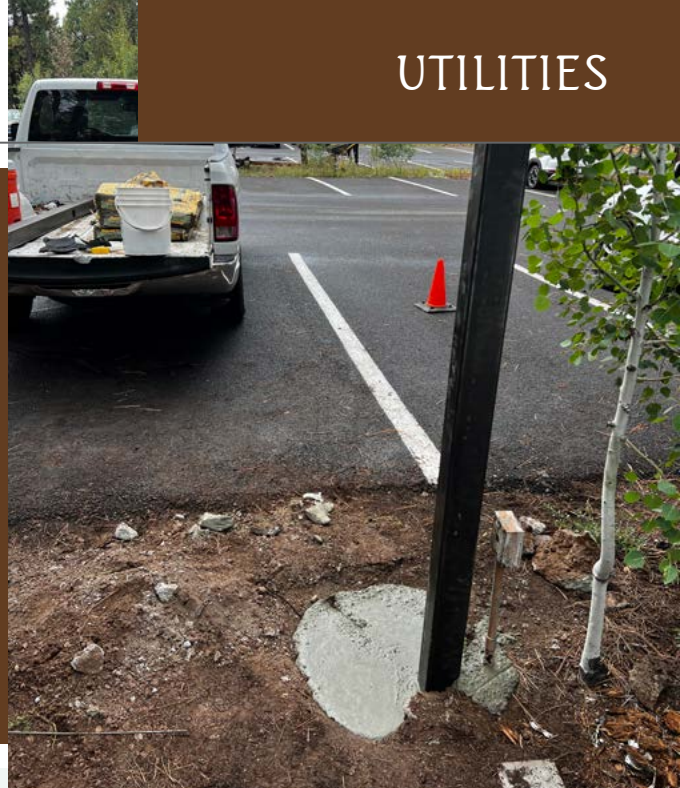
Thanks to a surge in vegetation caused by late-season monsoons, our team has been busy keeping up with increased weed growth throughout the property. Weed whacking and landscape upkeep continue daily to maintain the clean and polished look our community is known for.

EVENT SUPPORT

From tent assembly to patio heater setups, the team is supporting the last remaining tournaments and events with energy and precision. Your fall celebrations and post tournament events are in great hands!

Behind the scenes, they're also handling ongoing daily tasks like pool fence repairs, streetlight investigations, and routine cleaning and maintenance repairs—working every day to make sure everything runs smoothly. Their work may not always be in the spotlight, but it certainly shines.

Let's give a huge thank-you to the Common Area Maintenance team for their hard work, attention to detail, and commitment to excellence as we get ready to close out the 2025 season!



2025 PICK-UP SCHEDULE



HOME TRASH PICK-UP

Every Monday



HOME RECYCLING PICK-UP

every other Monday

PICK-UP DAYS

October 6th and 20th

November 3rd and 17th

December 1st, 15th and 29th

TRASH & RECYCLING SERVICES

Waste Management Provider:

- **Contact Information:** For any questions, concerns, or requests related to trash and recycling, please reach out to the Forest Highlands Utilities Office at (928) 525-5244.
- **Toter Details:**
 - **Trash Toter:** Bright green
 - **Recycling Toter:** Bright green with a blue lid
 - **Old Provider - Norton Environmental:** Some members may still have Norton toters. If damaged or taken, these will be replaced with Waste Management toters.



Additional Toters:

- Each household is provided with one trash toter and one recycling toter (if opted in).
- Additional toters are available through the Utilities Office at \$8.00 per month per toter. These toters will be billed directly by Waste Management, separate from your Forest Highlands utility bill.

Service Fees:

- **Trash Service:** \$13.25 per month
- **Recycling Service:** \$9.00 per month (optional; must opt-in by contacting the Utilities Office)

Toter Requirements:

- **Mandatory Trash Toter:** Every household must have a trash toter.
- **Damaged or Missing Toters:** Contact the Utilities Office for replacements or assistance with damaged or missing toters.

Toter Placement Tips:

- **Ensure Proper Placement:** Place your toters at the edge of the road by 6:00 AM on the day of service, but no earlier than 24 hours before the scheduled pickup.
- **Clear of Obstructions:** Make sure your toters are free of any obstacles, such as vehicles, mailboxes, or landscaping.
- **Spacing:** If you have multiple toters, ensure they are spaced at least 4 feet apart for efficient collection.
- **Overfilled Toters:** Do not overfill your toters. Lids that won't close will result in your toter not being emptied. Overfilled cans can attract animals and lead to scattered trash.

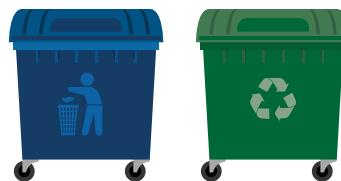
PICKUP SCHEDULES & GUIDELINES

Trash & Recycling Pickup:

- **Trash Pickup:** Every Monday
- **Recycling Pickup:** Every other Monday (dates are posted on utility bills or available by calling the Utilities Office).

Missed Pickups:

- If your toters are missed, please notify the Utilities Office. A recovery pickup will be arranged for the following day (Tuesday). If your toter is a Norton brand, Waste Management will replace it with their own toter.



COMMUNITY DUMPSTERS & BULK GARBAGE DUMPSTERS

Recycling Dumpsters:

- **Locations:**
 - Behind the Fire Department (emptied every Monday and Thursday during the season, and every Thursday during the winter).
 - In front of the Public Works Yard Gate (available when the Fire Department recycling dumpster is full).
- **Accepted Materials:**
 - Newspapers, office paper, cardboard, clean plastic, aluminum, tin.
 - Not all recycling dumpsters have a glass specific bin, so glass can go in any compartment on the recycling dumpsters.

Bulk Garbage Dumpster:

- **Locations:**
 - Located off Paleo Place, in front of the security gate near the Public Works Yard.
- **Access Hours:**
 - Monday to Friday: 7 AM - 3 PM
 - Saturday: 7 AM - 12 PM
- **Items Not Allowed:** Construction debris and hot ashes. Refrigerators, fluorescent light bulbs, wet paint, tires, car batteries are also all items that are not allowed.

PINE NEEDLE BAG PICKUP

Pine Needle Bag Service:

- **January - July:** The cost of pine needle bag pickup is covered by the Forest Highlands Association as part of fire prevention efforts.
- **August - December:** A fee of \$4.50 per bag will be charged for pickup, which will be billed by Utilities on behalf of Waste Management.

Pickup Schedule:

- **Every Tuesday during the season;** during the winter months (December through April), it will be the first Tuesday of each month.
- **How to Prepare:** Pine needle bags should be stacked adjacent to the road near the lot address marker before Tuesday morning for pickup.



We hope this information helps clarify the trash, recycling, pine needle, and dumpster services available to you. For any additional questions, please do not hesitate to contact the **Utilities Department Office at (928) 525-5244**.

Thank you for your continued cooperation in maintaining the cleanliness and safety of our community.

Sincerely,

Forest Highlands Utilities

U.S. POSTAL SERVICE (USPS)

The Security Department offers two options to have mail picked up and delivered to your home.

1. U.S. MAILBOX CHECK & DELIVERY TO YOUR HOME
2. TEXT MESSAGE NOTIFICATION WHEN MAIL IS DELIVERED

The primary objective is to prevent the USPS closing a mailbox due to it being full, resulting in the mail taken and held at the Post Office. Below are the details and the process to arrange the new delivery service:



LEARN MORE

To arrange the services a contract is needed for mail delivery. To sign up for either service, please email security@fhgc.com and note what service you would like. Upon receipt of a request a contract/form will be provided to arrange your requested services.



TARPS & FURNITURE COVERS

As many members return to their winter homes, they will be covering furniture and other miscellaneous items on their lots. Please remember to use Forest Highlands Development Standards "COMPLIANT" covers/tarps, which are either brown or clear.



For more information email;
foresthealth@dffm.az.gov
or call 602.771.1400

Additionally, Joe Gordon,
Director of Security will provide
assistance on a more local
basis and can be contacted by
emailing jgordon@fhgc.com or
call 928.525.5290.

BARK BEETLE REDUCTION COST SHARE PROGRAM

The Arizona Department of Forestry and Fire Management has a cost savings program if you have a tree impacted by bark beetle.

Please note, fully dead trees (those with no needles) do not qualify for this cost share program because the beetles are typically no longer present.

For a property assessment, please add your contact information to our waitlist and we will reach out (You will receive an email confirming you've been added)

PROPERTY ASSESSMENT

LEARN MORE

PREPARING YOUR HOME FOR THE WINTER



REMINDER

Broken backflow preventers (pictured) and water leaks are costly and can be avoided.

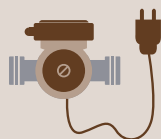
- Lindsey Church, Utility Operations Director



Turn water off in your home and drain the pipes. After draining the pipes close the faucets.



Some Members turn water off at the street. While this is preferred by some, locating outside valves during the snow season results in challenges (including jeopardizing safety) for home owners and Forest Highlands employees.



Unplug recirculating pumps



Set thermostats at 55, it is good for appliances and prevents freezing of pipes if water remains in the pipes.



Leave sink cabinet doors open.



Turn hot water heaters to vacation or low (keep them lit).



Lock doors and window.



CONSIDERING HOUSE WATCH LEADING INTO THE WINTER MONTHS?

If you are considering House Watch, please email Security at security@fhgc.com. Below is a snapshot of the program:

Weekly House Watch visits include:

- Check security of doors, windows, and locks
- Check water heater for correct temperature setting
- Check on or off status of water
- Check house temperature and heat setting
- Check for water leaks or storm damage
- Check alarm transmission ability
- Exterior perimeter check of structure
- Perform reasonable special instructions
- Notify the homeowner of any discrepancies



ALARM RULE: REQUIREMENTS – SUGGESTIONS

All Forest Highlands homes are required to have an alarm system that communicates with Forest Highlands Security. Home alarm systems must be programmed to:

- Detect fire/smoke
- Send automatic daily (24-hour) test signals to monitoring station

The noted requirements are for the safety of the homes and Community. The importance of “Daily Test signals” provides the monitoring station with a notification when a home alarm does not send its automatic daily test signal. When home alarms fail to send an automatic test signal, Gatehouse staff are notified of the instance and will contact the respective Member(s) to assist with having the alarm system communicate properly. The action(s) needed can range from rebooting the alarm panel/alarm communicator, resetting routers/modems, or needing an alarm company to conduct a service call.

IMPORTANT

If your alarm system uses a phone line, VOIP phone or internet to communicate alarm signals it is imperative not to place those services on vacation/holiday when departing for the winter season. Disconnection of an active means of communicating alarm signals to the Security Department will be considered a disconnection of the alarm system itself and the owner will be subject to violation procedures.

If you are unsure of how your alarm system communicates, please contact Devin Holden, Assistant Director at dholden@fhgc.com or 928-525-5295 or Joe Gordon, Director of Security at jgordon@fhgc.com or 928-525-5290.

SOLD A VEHICLE OR CHANGED A WINDSHIELD?

Please help the Security Department update your electronic dwellingLIVE resident/guest profile. A few reasons records are inaccurate:

- A new vehicle is purchased and someone moves a transponder from the sold vehicle to the purchased vehicle. It is important to update Security with the vehicle(s) change
- Windshield replacement. It is important to let Security know the transponder was not taken off the replaced windshield because the transponder remains active and could be used for unauthorized access into Forest Highlands
- Acquiring a vehicle and placing a new transponder on the vehicle; normally this means a vehicle has been sold. It is important to update Security so the sold vehicle can be removed from your personal dwellingLIVE profile. This type of action prevents unauthorized access to Forest Highlands.

ROAD CONDITIONS & WEATHER FOR FLAGSTAFF

While Security monitors and provides road conditions for Forest Highlands, it is difficult to keep up on highways/interstates conditions leading to Flagstaff. If you are not aware of road and weather conditions, below are a few resources to help with road conditions and weather forecasts:

Arizona road conditions can be obtained by calling 511 or the internet, www.az511.gov/traffic

National Weather Service visit www.weather.gov/flagstaff

EMERGENCY SITUATIONS CALL 911

Security monitors 911 dispatches and responds to emergencies inside the community for the purpose of supporting emergency first responders, members, guests, and employees. If you have a medical emergency call 911 immediately and request medical attention.

Please refrain from stopping at the Fire Station on property if you have a medical emergency. They are also responsible for emergency calls outside of the community and may not be available to assist when you need it most!

If you have questions or want to provide information to Security, please contact us.

Security Gatehouse

(928) 525-9090

Email - security@fhgc.com

Joe Gordon,

Director of Security

928-525-5290

Email - jgordon@fhgc.com



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We hope you've enjoyed a wonderful summer in Flagstaff! As August comes to a close and many begin transitioning back to fall and winter routines, Silverleaf Realty remains your trusted resource for Arizona real estate — from the pines of Forest Highlands to the Valley's premier communities. Backed by Silverleaf Realty's three established offices, our team continues to deliver expert representation and record-setting results across the state.

If you're curious about what your Forest Highlands property may be worth in today's market, we'd be happy to provide a personalized evaluation. And if you'd like to stay connected with Arizona real estate trends, reach out to sign up for our newsletter to receive updates covering both Flagstaff and the Valley.

We look forward to helping you confidently plan your next move.



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